

**JTB00502NAS3**  
**TECHNICAL BULLETIN**  
**20 FEB 2018**



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

**INFORMATION**

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This reissue replaces all previous versions. Please destroy all previous versions.

Changes are highlighted in blue

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**SECTION:**

501-11: Glass, Frames and Mechanisms

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**SUBJECT/CONCERN:**

Vertical Scratches On Door Windows

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**AFFECTED VEHICLE RANGE:**

<b>MODEL:</b>	<b>MODEL YEAR:</b>	<b>VIN:</b>	<b>ASSEMBLY PLANT:</b>
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<b>MODEL:</b>	<b>MODEL YEAR:</b>	<b>VIN:</b>	<b>ASSEMBLY PLANT:</b>
F-TYPE (X152)	2014 Onwards	K00074 Onwards	Castle Bromwich

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**MARKETS:**

**NORTH AMERICA**

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**CONDITION SUMMARY:**

**SITUATION:**

Vertical scratches on the door windows may be evident.

**CAUSE:**

This may be caused by the front door window lower finisher seals have been manufactured away from the required specification.

**ACTION:**

Should a Customer express this concern, follow the Workshop Procedure below.

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**PARTS:**

<b>PART NUMBER</b>	<b>DESCRIPTION</b>	<b>QUANTITY</b>
T2R25503	Front door window lower finisher - Right - Folding top vehicles	1
T2R25507	Front door window lower finisher - Left - Folding top vehicles	1
T2R25504	Front door window lower finisher - Chrome - Right - Coupe vehicles	1
T2R25508	Front door window lower finisher - Chrome - Left - Coupe vehicles	1
T2R11258	Front door window lower finisher - Black - Right - Coupe vehicles	1
T2R11259	Front door window lower finisher - Black - Left - Coupe vehicles	1

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**TOOLS:**

Refer to Workshop Manual for any required special tools.

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**WARRANTY:****NOTE:**

The 'front door window lower finisher' may also be referred to as 'outer waist seal'.

**NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to JLR claims submission system to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Front door window lower finisher - Renew (single)	76.31.53	0.10	70	T2R1672
Front door window lower finisher - Renew (Pair)	76.31.70	0.20	70	T2R1672

**NOTE:**

Normal Warranty procedures apply.

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**WORKSHOP PROCEDURE:**

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**NOTES:**  

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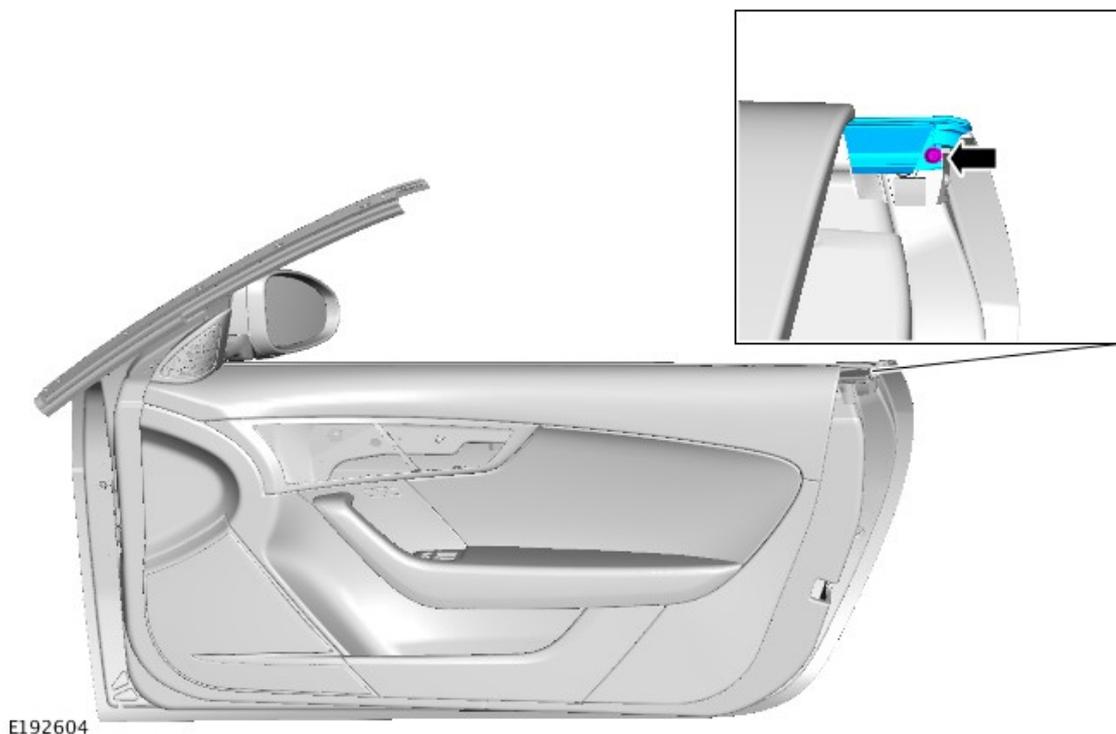
- If vertical scratches in the door window glass which cannot be rectified using glass polish, follow the procedure below.
- Any consequential scratching of the glass should be assessed by the technician. If the scratches in the door window glass can be felt by sliding a suitable plastic tool across the surface, replace the door window glass. If the scratches in the door window glass cannot be felt by sliding a suitable plastic tool across the surface of the door window glass, polish the glass using a suitable polishing compound and cloth.
- Any door window glass replacement must be claimed in a separate Warranty Claim.

<sup>1</sup> Open the right door and lower the window.

<sup>2</sup>

**NOTE:**

Right door shown; left door similar.

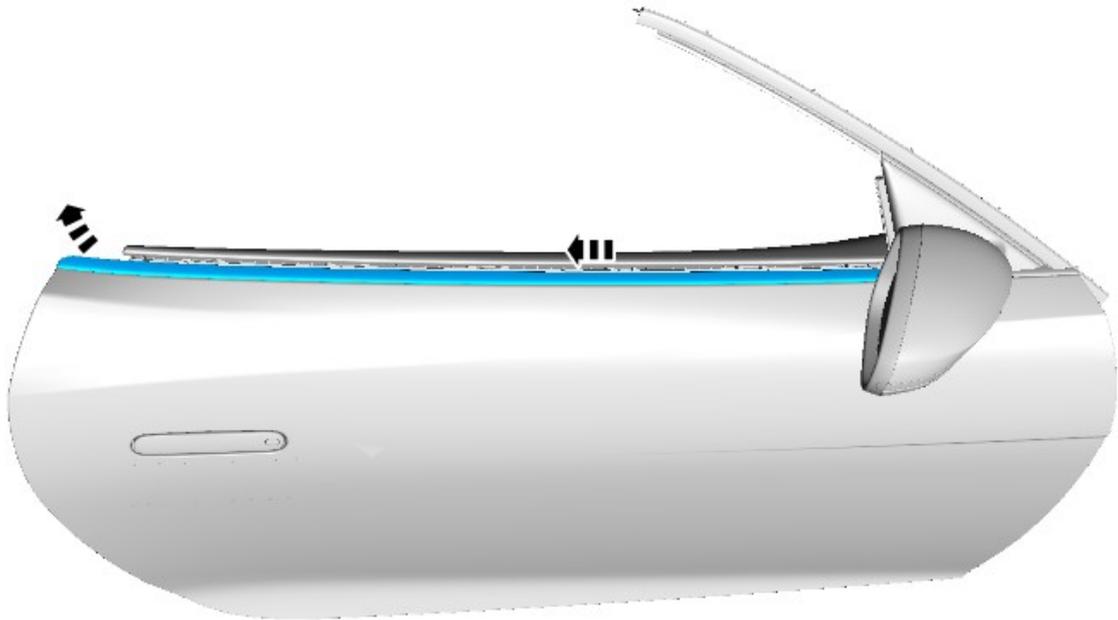


Remove the front door window lower finisher fastener.

<sup>3</sup>

**NOTE:**

Right door shown; left door similar.



E192605

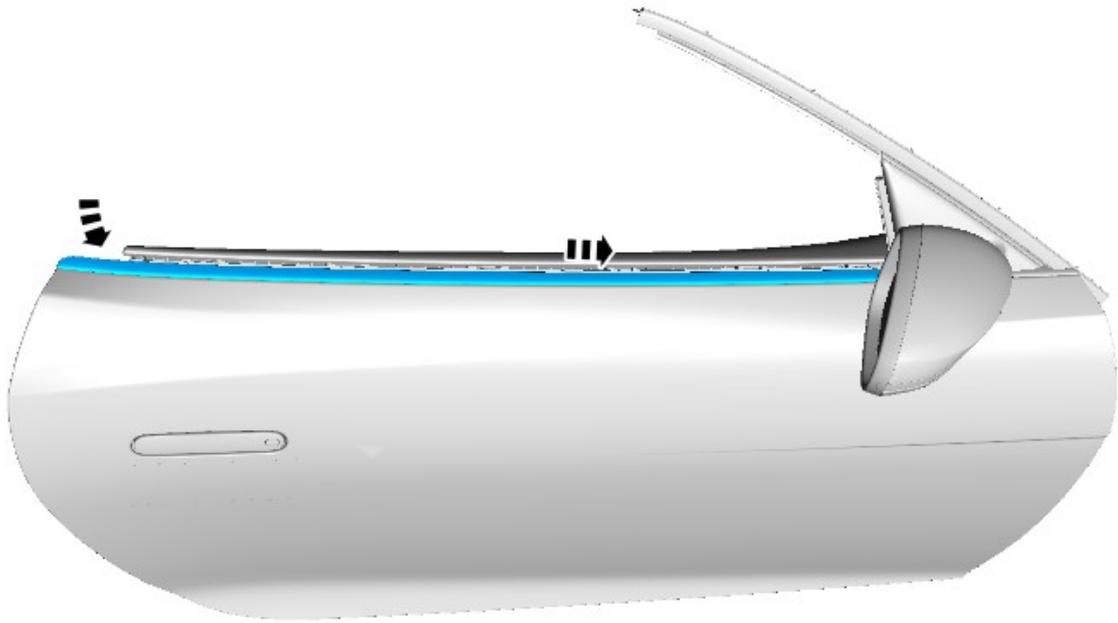
Remove and discard the front door window lower finisher.

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**NOTE:**

Right door shown; left door similar.



E192606

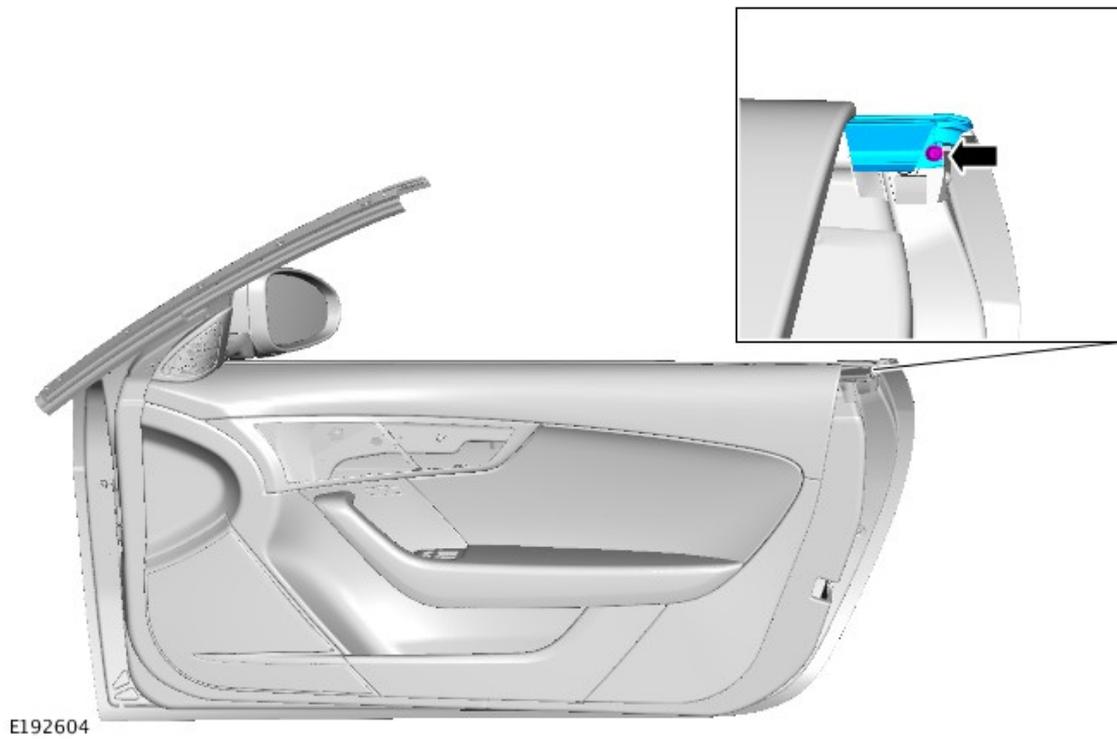
Install the new front door window lower finisher.

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**NOTE:**

Right door shown; left door similar.



Install the front door window lower finisher fastener.

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6 Raise the window and close the door.

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7 Perform Steps 1-6 on the left door.